

PANYNJ Noise Complaints Report

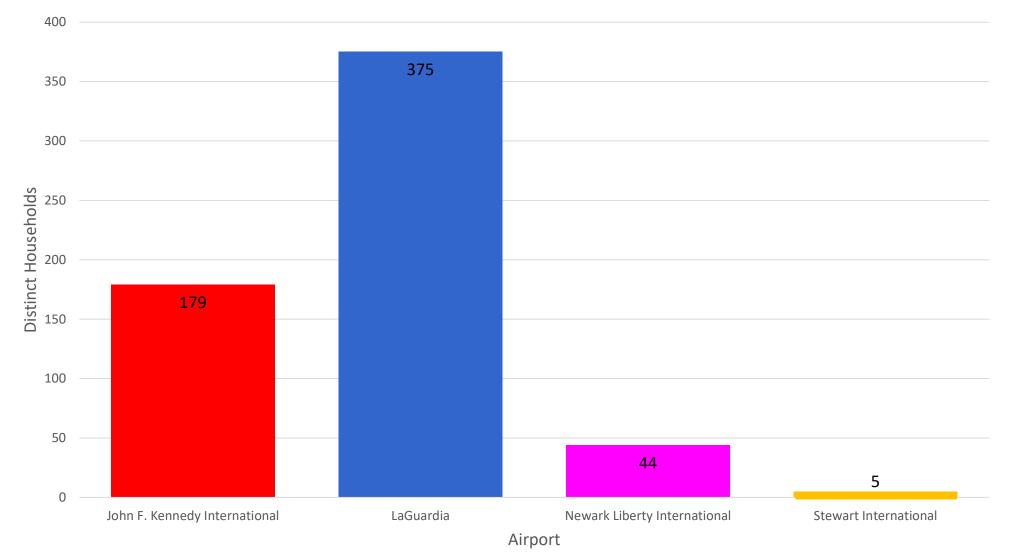
October 2024

Noise Complaints Received Via PlaneNoise System



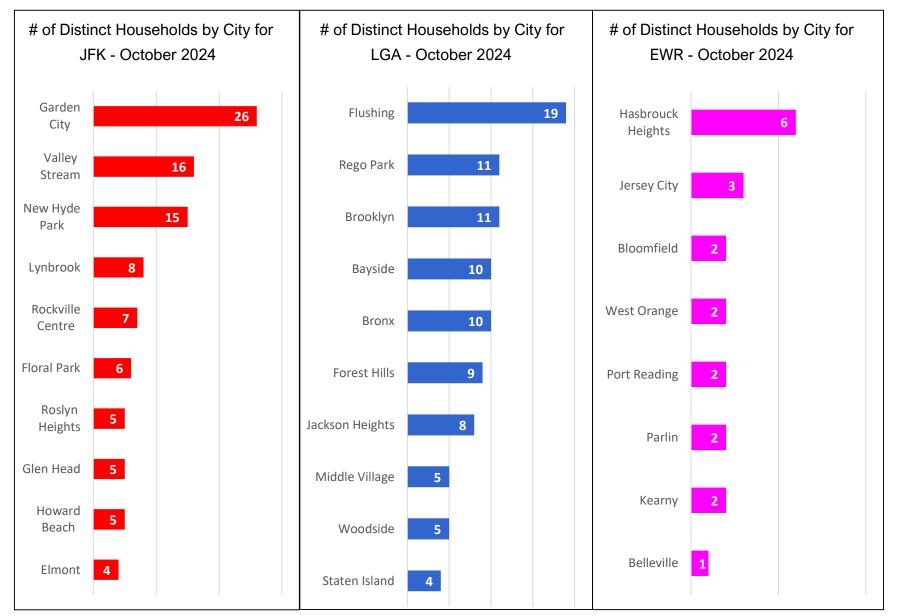
Number of Households by Airport - October 2024

MONTHLY – Total Households/Airport Noise Event Date Range: Oct 01 2024 to Oct 31 2024 Distinct Households: 603





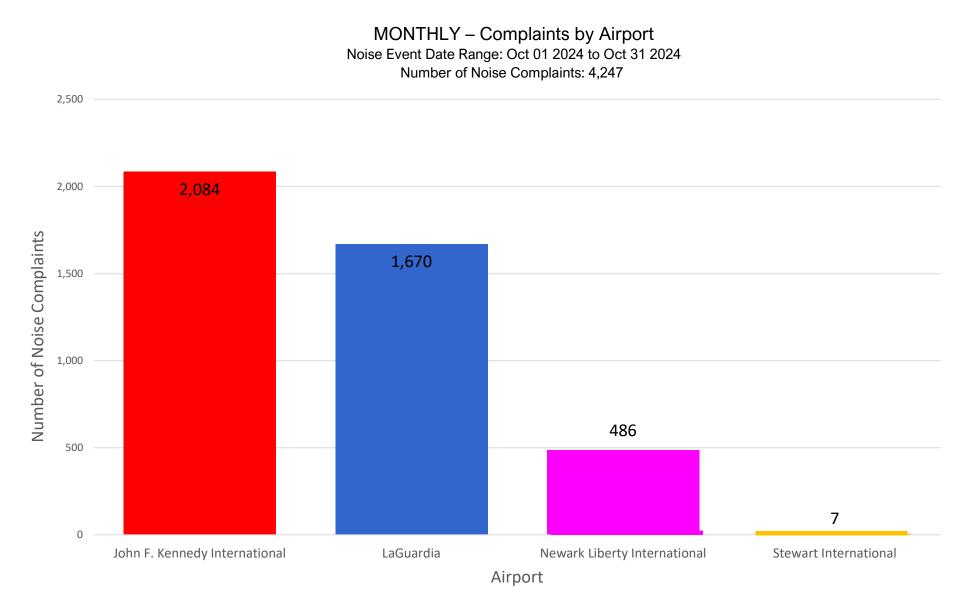
Households Statistics, by Location* - October 2024



*Top 10 Locations



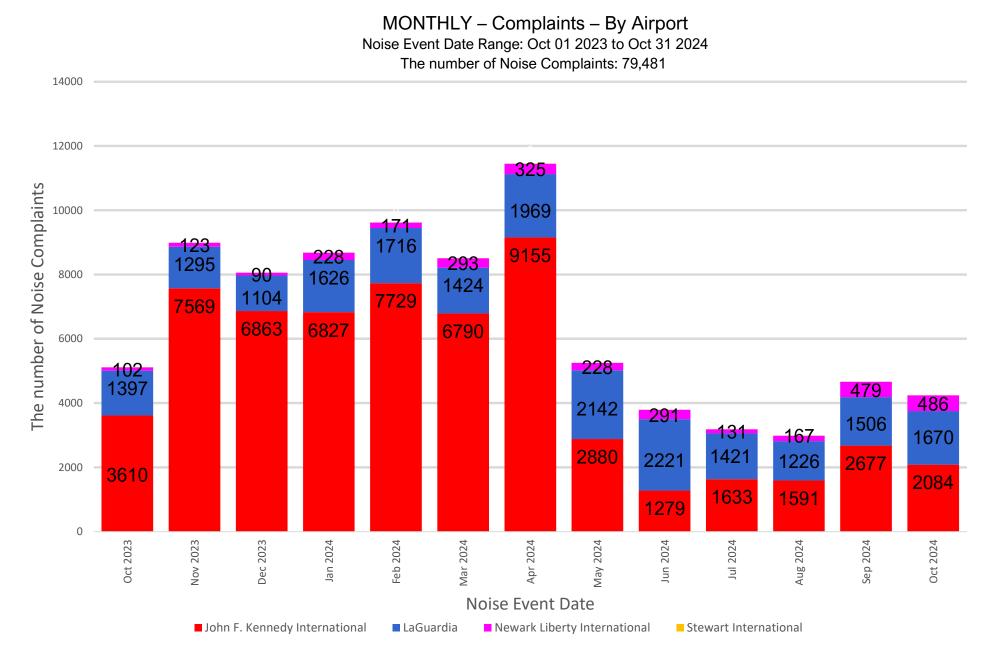
Number of Complaints by Airport - October 2024



Note: Of the 4,247 complaints, 2,227 (52 %) were submitted by 10 Households



13-Month Overview: Number of Complaints by Airport





Noise Complaints Received Via Third-Party App(s)

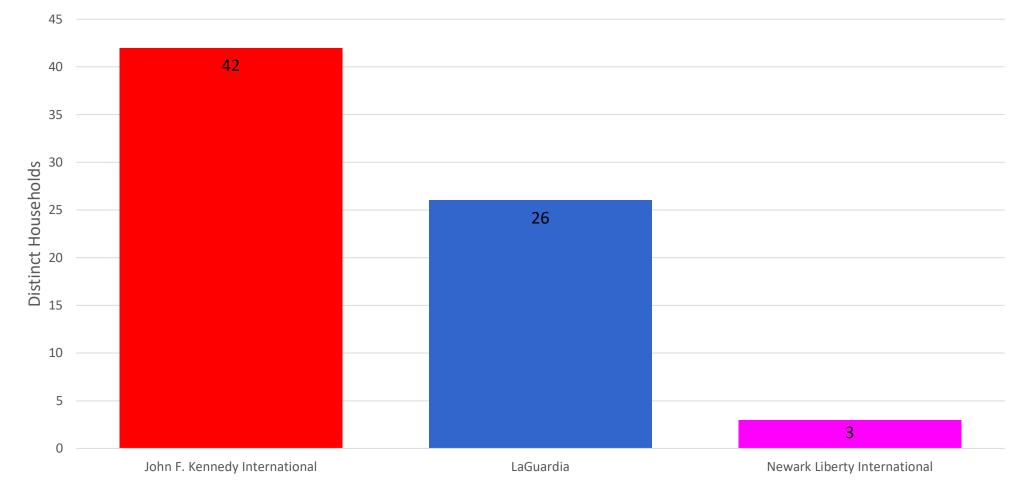
Notes:

- 1. Third-party app(s) complaints are those that are sent by an external system into the Port Authority's PlaneNoise system, i.e. complaints that come in through a paid service/app or any other automated service, and are not filed by the user filling-in the web form manually.
- 2. Complaints from Third-party app(s) are kept and stored in the same database as complaints recieved through Port Authority PlaneNoise system.
- 3. While in the same database, data is compiled and reported a) for each individual noise source, and, b) as a combination of all complaint sources.



Number of Households by Airport 3rd Party - October 2024

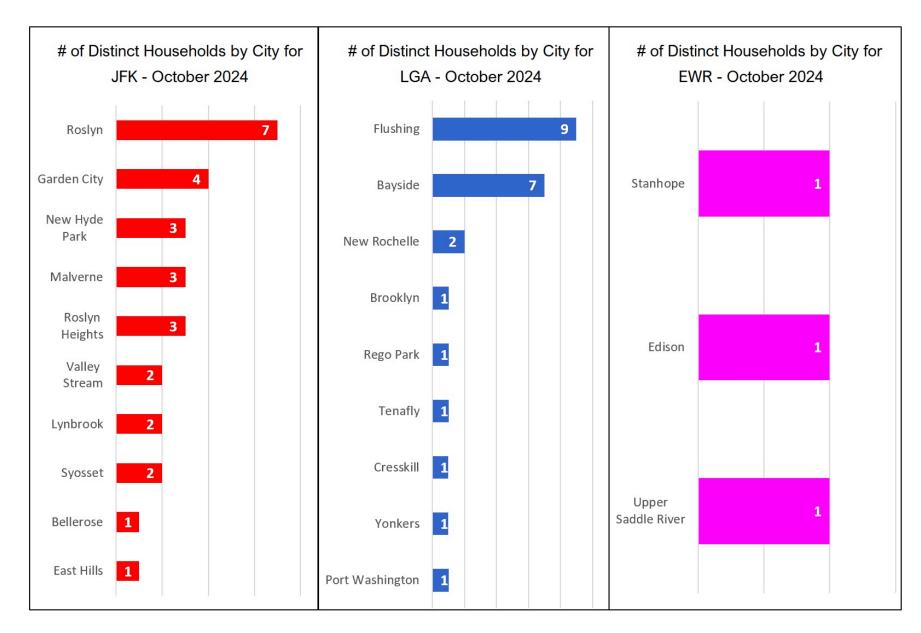
MONTHLY – Total Households/Airport Noise Event Date Range: Oct 01 2024 to Oct 31 2024 Distinct Households: 71







Third-Party App Households Locations* - October 2024

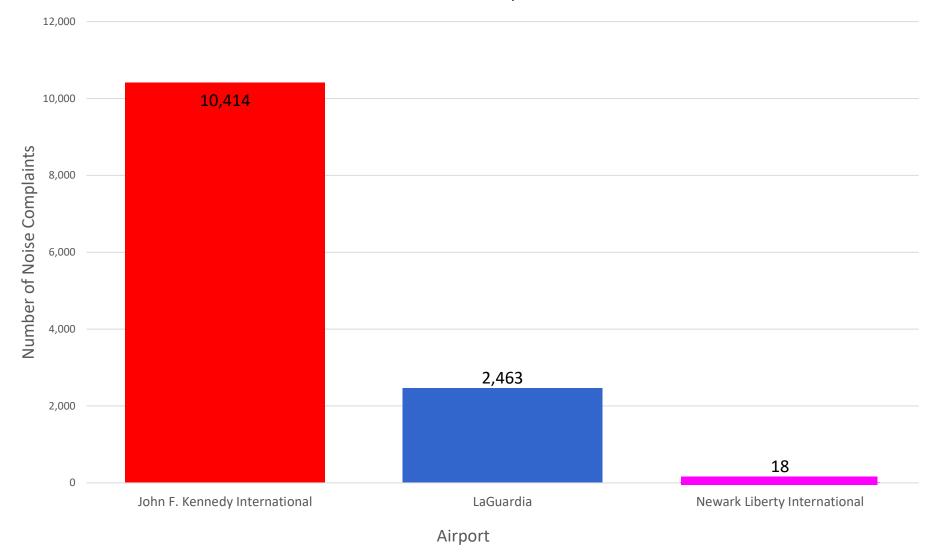


*Top 10 Locations



Third-Party App Complaints by Airport - October 2024

MONTHLY – Complaints by Airport (via 3rd Party App) Noise Event Date Range: Oct 01 2024 to Oct 31 2024 Number of Noise Complaints: 12,895



Note: Of the 12,895 complaints, 11,177 (87%) were submitted by 10 Households



Total No. of Complaints and Households - All Airports

| Month | PA PlaneNoise (Complaints/ <mark>Households)</mark> | 3rd Party App (Complaints/Households) | | | |
|----------------|--|---|--|--|--|
| October 2023 | 5,111 / <mark>382</mark> | 14,918 / <mark>67</mark> | | | |
| November 2023 | 8,989 / <mark>246</mark> | 13,793 / <mark>64</mark> | | | |
| December 2023 | 8,057 / <mark>278</mark> | 16,596 / <mark>55</mark> | | | |
| January 2024 | 8,681 / <mark>238</mark> | 12,467 / <mark>51</mark> | | | |
| February 2024 | 9,616 / <mark>258</mark> | 12,947 / <mark>56</mark> | | | |
| March 2024 | 8,507 / <mark>252</mark> | 12,540 / <mark>55</mark> | | | |
| April 2024 | 11,449 / <mark>358</mark> | 16,619 / <mark>65</mark> | | | |
| May 2024 | 5,258 / <mark>506</mark> | 50,408 / <mark>95</mark> | | | |
| June 2024 | 3,801 / 542 | 88,745 / 115 | | | |
| July 2024 | 3,194 / 402 | 104,319 / <mark>119</mark> | | | |
| August 2024 | 2,985 / <mark>584</mark> | 23,713 / 108 | | | |
| September 2024 | 4,664 / 540 | 18,700 / <mark>78</mark> | | | |
| October 2024 | 4,247 / <mark>603</mark> | 12,895 / <mark>72</mark> | | | |

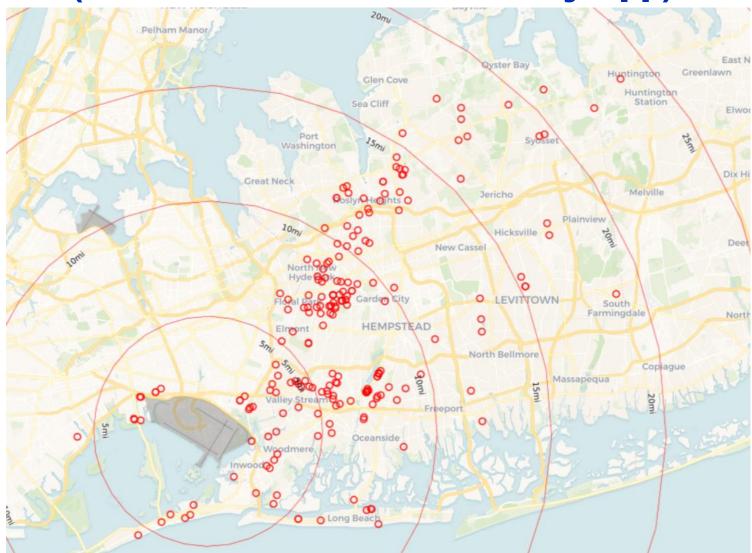


Total No. of Complaints - JFK, LGA, EWR

| Month | JFK Complaints | | LGA Complaints | | | EWR Complaints | | | |
|----------|------------------|------------------|----------------|------------------|------------------|----------------|------------------|------------------|-------|
| | PA PlaneNoise | 3rd Party App | Total | PA PlaneNoise | 3rd Party App | Total | PA PlaneNoise | 3rd Party App | Total |
| Oct 2023 | 3,610 | 12,314 | 15,924 | 1,397 | 2,578 | 3,975 | 102 | 26 | 128 |
| Nov 2023 | 7,569 | 11,503 | 19,072 | 1,295 | 2,277 | 3,572 | 123 | 13 | 136 |
| Dec 2023 | 6,863 | 14,914 | 21,777 | 1,104 | 1,663 | 2,767 | 90 | 19 | 109 |
| Jan 2024 | 6,827 | 11,285 | 18,112 | 1,626 | 1,175 | 2,801 | 228 | 7 | 235 |
| Feb 2024 | 7,729 | 9,864 | 17,593 | 1,716 | 3,082 | 4,798 | 171 | 1 | 172 |
| Mar 2024 | 6,790 | 10,663 | 17,453 | 1,424 | 1,875 | 3,299 | 293 | 2 | 295 |
| Apr 2024 | 9,155 | 13,248 | 22,403 | 1,969 | 3,349 | 5,318 | 325 | 22 | 347 |
| May 2024 | 2,880 | 46,428 | 49,308 | 2,142 | 3,797 | 5,939 | 228 | 182 | 410 |
| Jun 2024 | 1,279 | 85,133 | 86,412 | 2,221 | 3,371 | 5,592 | 291 | 240 | 531 |
| Jul 2024 | 1,633 | 99,677 | 101,310 | 1,421 | 4,592 | 6,013 | 131 | 50 | 181 |
| Aug 2024 | 1,591 | 20,553 | 22,144 | 1,226 | 3,115 | 4,341 | 167 | 45 | 212 |
| Sep 2024 | 2,677 | 15,314 | 17,991 | 1,506 | 3,357 | 4,863 | 479 | 29 | 508 |
| Oct 2024 | 2,084 | 10,414 | 12,498 | 1,670 | 2,463 | 4,133 | 486 | 18 | 504 |



October 2024 JFK Households Location Map (PA PlaneNoise & Third-Party App)





October 2024 LGA Households Location Map (PA PlaneNoise & Third-Party App)





October 2024 EWR Households Location Map (PA PlaneNoise & Third-Party App)

