PORT AUTHORITY NY NJ

### **PANYNJ Noise Complaints Report**

**November 2024** 

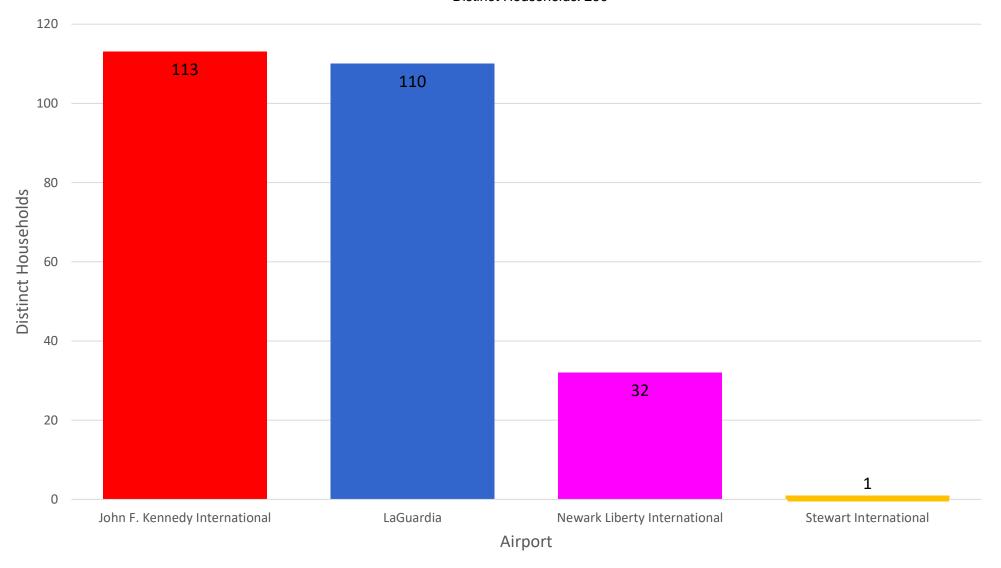
# Noise Complaints Received Via PlaneNoise System



### Number of Households by Airport - November 2024

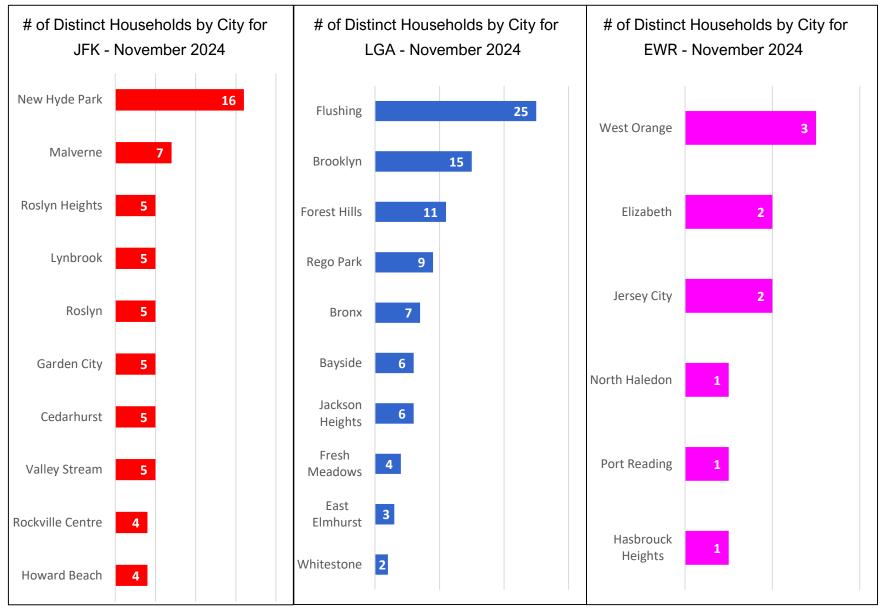
#### MONTHLY - Total Households/Airport

Noise Event Date Range: Nov 01 2024 to Nov 30 2024 Distinct Households: 256





### Households Statistics, by Location\* - November 2024



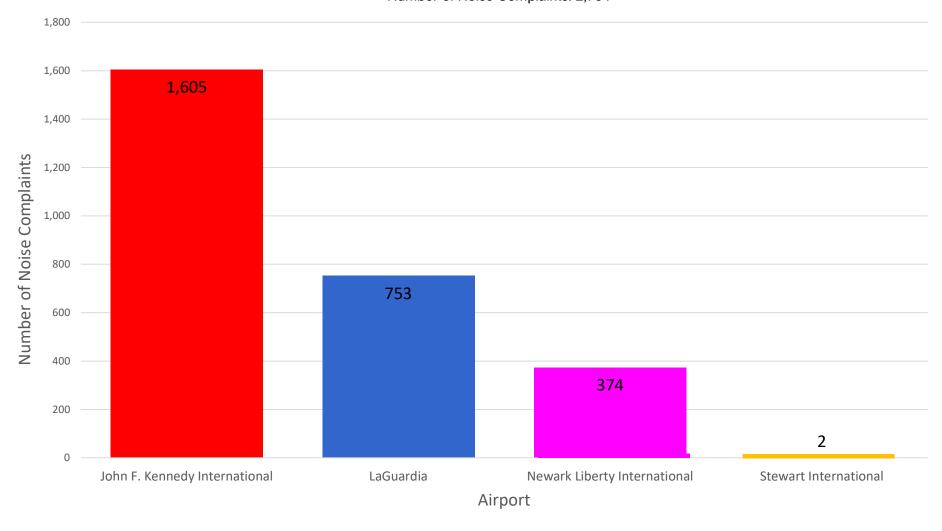
<sup>\*</sup>Top 10 Locations



### Number of Complaints by Airport - November 2024

#### MONTHLY – Complaints by Airport

Noise Event Date Range: Nov 01 2024 to Nov 30 2024 Number of Noise Complaints: 2,734

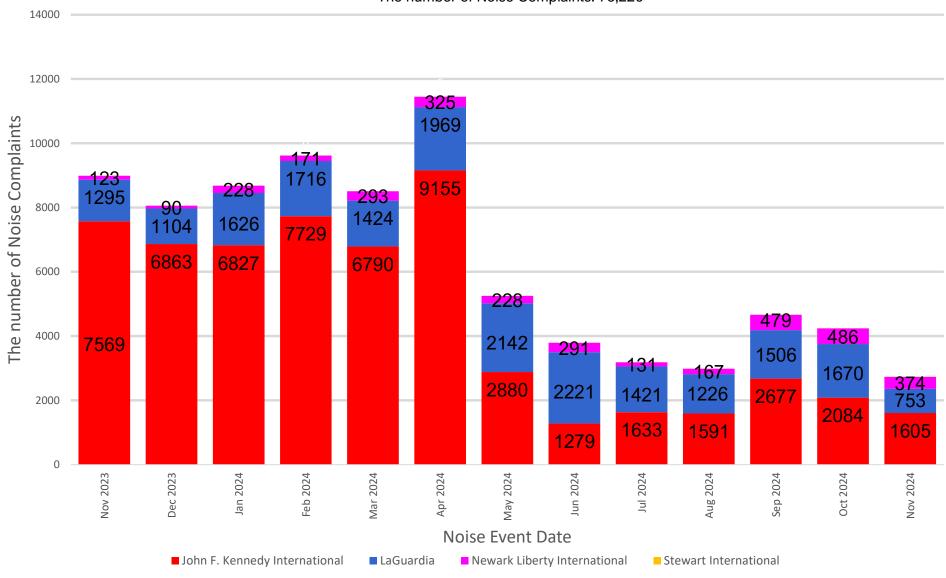


Note: Of the 2,734 complaints, 1,757 (64 %) were submitted by 10 Households



### 13-Month Overview: Number of Complaints by Airport

MONTHLY – Complaints – By Airport Noise Event Date Range: Nov 01 2023 to Nov 30 2024 The number of Noise Complaints: 73,226





## Noise Complaints Received Via Third-Party App(s)

#### Notes:

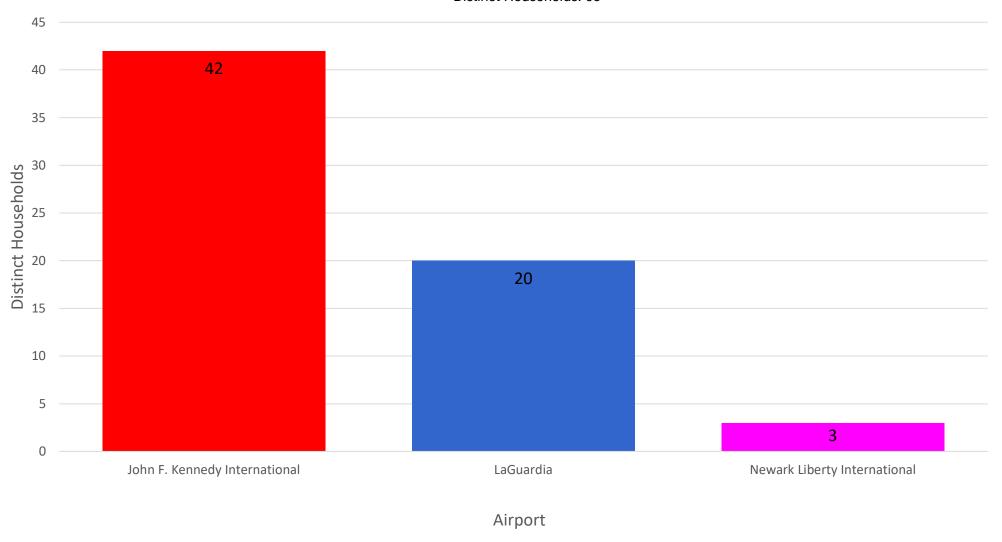
- Third-party app(s) complaints are those that are sent by an external system into the Port Authority's PlaneNoise system, i.e. complaints that come in through a paid service/app or any other automated service, and are not filed by the user filling-in the web form manually.
- 2. Complaints from Third-party app(s) are kept and stored in the same database as complaints recieved through Port Authority PlaneNoise system.
- While in the same database, data is compiled and reported a) for each individual noise source, and, b)
  as a combination of all complaint sources.



### Number of Households by Airport 3rd Party - November 2024

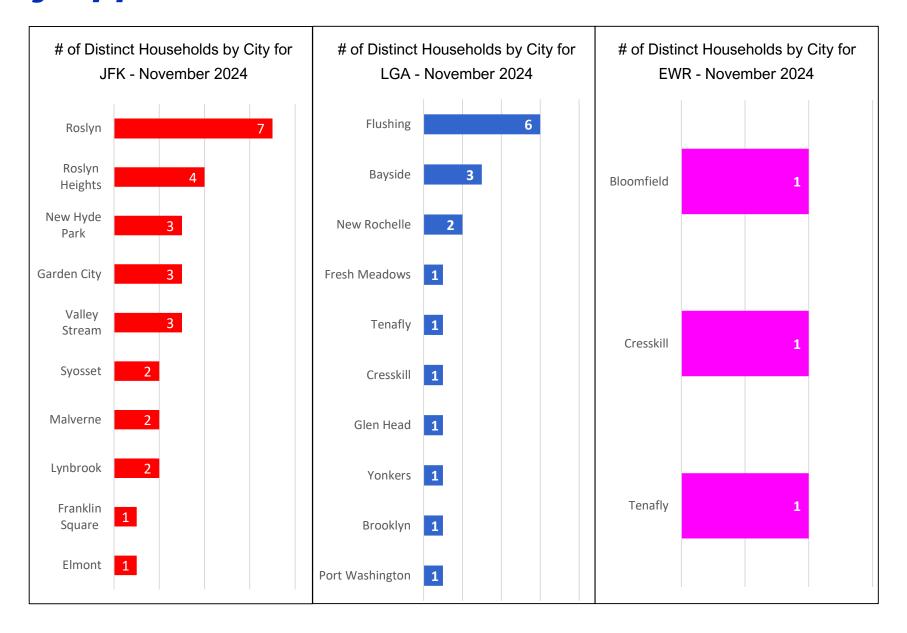
#### MONTHLY - Total Households/Airport

Noise Event Date Range: Nov 01 2024 to Nov 30 2024 Distinct Households: 65





### Third-Party App Households Locations\* - November 2024



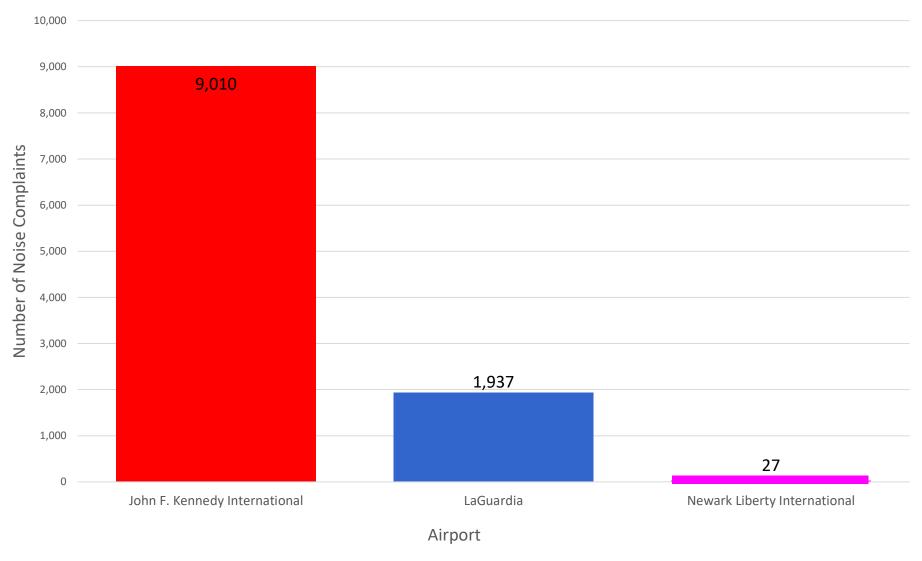




### Third-Party App Complaints by Airport - November 2024

MONTHLY – Complaints by Airport (via 3rd Party App) Noise Event Date Range: Nov 01 2024 to Nov 30 2024

Number of Noise Complaints: 10,974



Note: Of the 10,974 complaints, 9,205 (84 %) were submitted by 10 Households



### Total No. of Complaints and Households - All Airports

Month	PA PlaneNoise (Complaints/Households)	3rd Party App (Complaints/Households)			
November 2023	8,989 / <mark>246</mark>	13,793 / 64			
December 2023	8,057 / <mark>278</mark>	16,596 / <mark>55</mark>			
January 2024	8,681 / <mark>238</mark>	12,467 / <mark>51</mark>			
February 2024	9,616 / <mark>258</mark>	12,947 / <mark>56</mark>			
March 2024	8,507 / <mark>252</mark>	12,540 / <mark>55</mark>			
April 2024	11,449 / <mark>358</mark>	16,619 / <mark>65</mark>			
May 2024	5,258 / <mark>506</mark>	50,408 / <mark>95</mark>			
June 2024	3,801 / 542	88,745 / <b>115</b>			
July 2024	3,194 / 402	104,319 / <mark>119</mark>			
August 2024	2,985 / <mark>584</mark>	23,713 / 108			
September 2024	4,664 / <mark>540</mark>	18,700 / <mark>78</mark>			
October 2024	4,247 / 603	12,895 / <mark>72</mark>			
November 2024	2,734 / <mark>256</mark>	10,974 / 64			

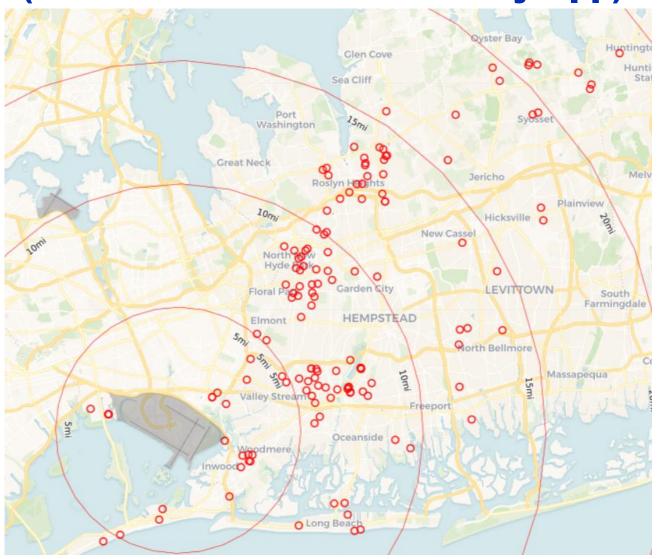


### Total No. of Complaints - JFK, LGA, EWR

Month	JFK Complaints		LGA Complaints			EWR Complaints			
	PA PlaneNoise	3rd Party App	Total	PA PlaneNoise	3rd Party App	Total	PA PlaneNoise	3rd Party App	Total
Nov 2023	7,569	11,503	19,072	1,295	2,277	3,572	123	13	136
Dec 2023	6,863	14,914	21,777	1,104	1,663	2,767	90	19	109
Jan 2024	6,827	11,285	18,112	1,626	1,175	2,801	228	7	235
Feb 2024	7,729	9,864	17,593	1,716	3,082	4,798	171	1	172
Mar 2024	6,790	10,663	17,453	1,424	1,875	3,299	293	2	295
Apr 2024	9,155	13,248	22,403	1,969	3,349	5,318	325	22	347
May 2024	2,880	46,428	49,308	2,142	3,797	5,939	228	182	410
Jun 2024	1,279	85,133	86,412	2,221	3,371	5,592	291	240	531
Jul 2024	1,633	99,677	101,310	1,421	4,592	6,013	131	50	181
Aug 2024	1,591	20,553	22,144	1,226	3,115	4,341	167	45	212
Sep 2024	2,677	15,314	17,991	1,506	3,357	4,863	479	29	508
Oct 2024	2,084	10,414	12,498	1,670	2,463	4,133	486	18	504
Nov 2024	1,605	9,010	10,615	753	1,937	2,690	374	27	401

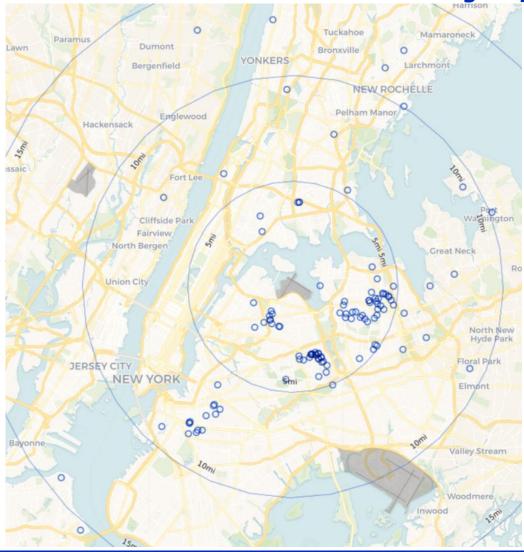


# November 2024 JFK Households Location Map (PA PlaneNoise & Third-Party App)





November 2024 LGA Households Location Map (PA PlaneNoise & Third-Party App)





# November 2024 EWR Households Location Map (PA PlaneNoise & Third-Party App)

